

**CLINIC Feedback Results from members: 1 November 2010 - 31 January 2011**

Clinics held for i) LPW (Connexions) 9-11-10 ii) South Glos (Yate) 24-11-10

Number of questionnaires

41

No. %

Were your questions answered to your full satisfaction?

5	36	88%
4	4	10%
3	1	2%
2	0	0%
1	0	0%

Was the member of staff who dealt with you helpful and polite?

5	40	98%
4	1	2%
3	0	0%
2	0	0%
1	0	0%

Do you feel your appointment provided enough time to adequately resolve your query?

Yes	41	100%
No	0	0%

How do you rate the venue?

5	33	80%
4	7	17%
3	0	0%
2	1	2%
1	0	0%

Were you afforded sufficient privacy during your appointment?

Yes	41	100%
No	0	0%
No response	0	0%

If you had further questions and we held a Clinic at this venue again would you attend?

Yes	40	98%
No	1	2%
No response	0	0%

Was this location convenient for you?

Yes	39	95%
No	2	5%

